

## **Day 2 PCR Test - Same Day Results Package**

### **Terms And Conditions**

#### **1. Cancellations and Refunds**

The UK Government has issued a rule stating that all purchased Covid-19 day 2 and day 8 tests can not be cancelled under any circumstances.

If you have purchased your day 2 test package but your travel arrangements change, please email us at least five working days in advance and we offer the following options:

- a. Should your new arrival date changes to the 4th, 5th, or 9th January you can still take the arrival PCR test on the new date, as long as you arrive within the designated opening times of our test centre
- b. Should your new arrival date fall on another day, or arrival is outside of our operations window, we can post a day 2 PCR test to your address. Belgravia cannot guarantee the time frame of the test arriving at the given address, nor can Belgravia guarantee the results time of the test once it has been posted back to the lab.

#### **2. Swab and stay**

Please note that there are limited places available for swab and stay at Hilton due to isolation requirements. Please email us at least five working days in advance if you would like to change from 'Swab and Leave' to 'Swab and Stay'. This is subject to availability and a request to change is not guaranteed until Belgravia confirms via email that your booking has changed.

#### **3. Inconclusive COVID-19 Test Results**

Anyone whose results are inconclusive will have the option to stay in a Belgravia-staffed hotel overnight while another test is conducted. Extra costs apply, both for the hotel stay and for the new test.

#### **4. Positive COVID-19 Test Results**

In the event your child has been confirmed to have tested positive for COVID-19, Belgravia will take the following immediate actions:

For students under Belgravia's guardianships:

Belgravia will contact the child's parents and will also arrange for accommodation, including transportation, for the child to self isolate until they have recovered and can return to school. Additional transportation and emergency hosting costs may apply, and any additional costs will be communicated and agreed with parents. In the event that no

hosts are available, we will offer the option of a hotel stay which is fully staffed. All costs are chargeable to parents.

For students not under Belgravia's guardianship:

Belgravia will contact the child's parents/guardians, and the child will have to leave the Hilton hotel within an hour of making contact. It will be the parent/guardian's responsibility to arrange alternative accommodation, including transportation, and guardianship for their child. Belgravia will bear no costs in the event of a positive case.

#### **5. No-show**

Please note that the day 2 arrival test is only available on 4th, 5th or 9th January at the following times:

- Swab and Stay (Hilton isolation): 06:00-13:00
- Swab and Leave (in school-isolation): 06:00-17:30

If you do not show up in the above time, we reserve the right to cancel your booking and there will be no refund.